Transonic Systems Inc. 34 Dutch Mill Rd., Ithaca, NY 14850 p: 800.353.3569 f: 607.257.7256

9,Oct,2025

Transonic's AureFlo VPC1000 Panel PC & Optima Flowmeter Expected Life Declaration

Transonic would like to provide guidance on the expected lifespan for the Onyx VPC1000 Panel PC, which serves as the display for the AureFlo Flow Measurement System, and the Optima Flowmeter, also used as part of the AureFlo system.

The AureFlo's Onyx VPC1000 Panel PC has an expected operational lifespan of 5–8 years, which is consistent with typical medical-grade computers in clinical environments. Its backlit LCD display carries a more specific rated lifetime of at least 30,000 hours of use. These lifespans are closely tied to both the hardware and the supported operating systems (Windows XP, Windows 7, Windows 8, and Windows 10), as well as ongoing compatibility with the newest versions of AureFlo's FlowTrace software. To achieve this lifespan, it is also recommended that the AureFlo's Panel PC is routinely updated to the latest version of FlowTrace software, which can be found on the Customer Portal of Transonic's website: www.transonic.com.

Transonic's Optima Flowmeters are designed with an expected service life of 10 years from the date of purchase. Beyond this point, we strongly recommend replacement to ensure continued measurement accuracy and reliability as electronic components can naturally drift and wear. To achieve this lifespan, it is also recommended that the Optima Flowmeter is returned to Transonic yearly for calibration and for any updates, service or repair that is needed.

We recognize that replacing medical device components can be a significant investment. For this reason, we source medical-grade panel PCs, and high-quality electronic components, which are designed to withstand longer lifespans. In regulated healthcare environments, these device's expected lifespan are considered fairly standard. Our selection of medical-grade systems and components are intended to maximize uptime and help ensure the longest possible lifecycle for your AureFlo system.

Thank you for your continued trust in Transonic. We remain committed to supporting you with reliable hardware and software solutions that keep your clinical workflows running smoothly.

Sincerely,

Miriam Tenorio President & CEO

Transonic Systems Inc.