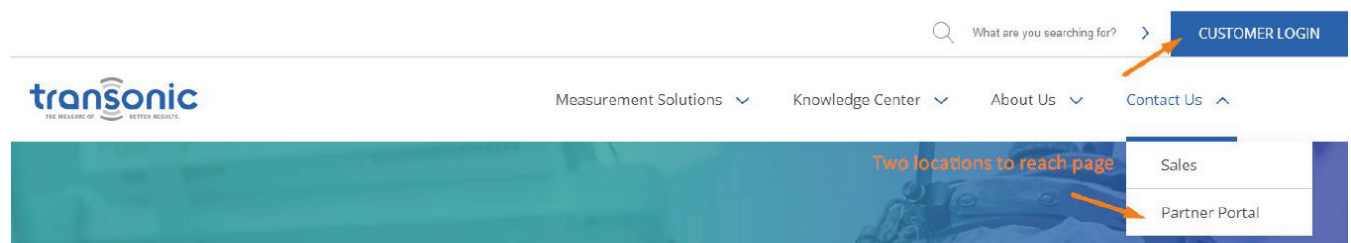


Technical Note:

Using “Customer Updates & Training” Web Portal

Website Access:

1. Go to www.transonic.com
2. Click on the “Customer Login” link in the header
 - a. Alternatively, go under “Contact Us > Partner Portal”
3. If you do not have an account and password, fill out the “Get Registered” Form. Be sure to select “I am a Customer – HD03.” You will receive an email with a link to create your password.
4. Once you have a password, click on “HD03 Customers.” Then enter your email for the username and password when prompted.



Get Registered

First Name*

Last name*

Email*

Please use a department, group or company email rather than personal email if possible

Please complete this required field.

Job title

Company/Healthcare Facility*

Department (where product will be used)

Street address

City

State/Region

Country/Region*

I am a...*

Join the HD03 Tubing Update Email List for notification of new tubing list updates to download to your HD03

Product Serial Number

Meter/monitor serial number located on back of device (do not list probes or sensors)

Transonic is committed to protecting and respecting your privacy, and we'll only use your personal information to administer your account and to provide the products and services you requested from us. From time to time, we would like to contact you about our products and services, as well as other content that may be of interest to you. If you consent to us contacting you for this purpose, please tick below to say how you would like us to contact you:

I agree to receive other communications from Transonic.

Tech Support Hotline:
 1-800-353-3569 (USA/Canada)
 or 1-607-257-5300



www.transonic.com

Using "Customer Updates & Training" Web Portal cont.

Gain Access To Software, Manuals, And Other Customer Information. Select Your Product Line Below.

FlowXL Customers AureFlo Customers ELSA Customers **HD03 Customers** Research Customers

Need To Get Registered? Fill out the form below to get access. *Once you have a password, click on "HD03 Customers"*

Get Registered

Customer Login

User Name*

Password* Show password

 Remember Me

Login

[Forgot password?](#)

5. Once you have logged in you have access to software, manuals, and support materials. Links to support materials are at the top of the page. Scroll down for installation instructions, Tubing Lists, Software by country, then manuals:



www.transonic.com

Using "Customer Updates & Training" Web Portal cont.



Partner Portal

HD03 Customers

Filter manual language:

Select Language

Optional language filter

For Instructional Videos on the features and functions of the HD03 [click here](#).
For a complete Training Toolkit [click here](#).

Training/support materials

Recommendations:

For best results, please make sure all of your HD03 Software is updated to the latest revision allowed for your region. This includes the Monitor software, and the Administrator Software if you are using a DTM. Also, routinely update the Tubing List if you are not using a Japanese Version or an E version of

Tubing Lists

Download the tubing list [here](#).

Download the tubing list for Japan only [here](#).

List of changes to the tubing list can be found [here](#).

Software

Be sure to pick the correct version for your country

HD03 Monitor Software 2.3.1 for Korea - 11 Jun, 2021

HD03 Administrator Software 2.3.1 for Korea - 11 Jun, 2021

HD03 Monitor Software 2.3.2 for US, Canada & Rest of World - 3 Mar, 2021

HD03 Administrator Software 2.3.2 for US, Canada & Rest of World - 3 Mar, 2021

HD03 Administrator Software 2.2.1 for Japan - 27 Mar, 2018



www.transonic.com