

20,Dec,2023

Announcement
Research TS420 Flowmeter & Flowprobe Continuation

Dear All,

Transonic has some hopefully welcome news – we will be extending the sales of our TS420 research transit-time volume Flowmeters, and related perivascular Flowprobes beyond the originally announced end date of December 31, 2023.

As we mentioned in our previous notification, our challenges with supply chain and component obsolescences for the TS420 and their Flowprobes remain very real and still require a significant effort to overcome. However, we heard your feedback and do truly understand your need for accurate volume flow measurements for your animal studies and what a blow this discontinuation would be to your work. We have always been proud supporters and fans of your research, so announcing research flow discontinuation was one of the hardest things we've ever done; as such, we've determined that we will continue shipping while we investigate pathways to maintain these products into the future. At this point, we don't have any firm details to share on that path, or any promises to make on longevity, but we are continuing to work on the redesign solutions that are needed, as well as potential collaborative partnerships, with the determination to find a way forward to support you for the longer term. The immediate concern currently is with the 0.5 and 0.7 nanoprobes, which have a number of components that became obsolete. We feel fairly certain that we can continue to supply these through March 31st 2024 at the least, but this date is highly dependent on order volumes and the re-engineering work that is occurring. We will keep you informed if there is any issue with the March 31st date for the nanoprobes and how we are doing beyond this date. Also of note, the current plan is to continue to support the calibration service and repair dates as detailed in our prior notification, but with the hope that we can extend these in the future.

- The TS420 Flowmeter: Calibration, Service & Repair will be supported through 31, Dec, 2025
- All TS420-compatible Flowprobes: Calibration, Service and Repair will be supported through 31, Dec, 2024, which includes extension cables and PAU liners.
- On the above, we're happy to support customer's devices beyond these dates as business capabilities allow, the limiting factor would be whether repairs/calibrations involve any obsolete components which would limit the work. We will communicate more about this as we move forward.

To clarify, as previously mentioned we do need to continue forward with the obsolescence of all inline PXN Flowsensors as of Dec 31, 2023, with the exception of the ME25PXN(B)s in-line Flowsensors. The metric Flowsensors, silicone shields, wraps, flanges, and AP Nalco will also be obsoleted as previously announced. We will continue the sales and support of the TS410 and PXL clamp-on Flowsensors (in inches).

We apologize for the ups and downs of this past year. We're trying to do our best for our customers, our employees, and the company overall, so please bear with us while we navigate through the next steps.

Sincerely,



Miriam Tenorio
President & CEO
Transonic Systems